

Play It Safe

While Moving,
Storing or Towing



Five low-cost, custom packages to choose from
to protect you, your family and your belongings.



U-Haul® App



Insurance Broker: Aon Reed Stenhouse Inc.

Insurer: Chubb Insurance Company of Canada

Customers are responsible for all new damage to rented U-Haul® equipment up to the vehicles full value.

While some auto policies and credit cards may offer coverage for rental cars, renting U-Haul trucks, pickups, vans, trailers and towing equipment are often excluded from these individual policies. By purchasing this optional CDW, customers can reduce their liability to a low deductible for accident damage or eliminate it altogether.

This optional CDW limits the customer's responsibility to a deductible for accidental damage; however, the CDW does not relieve a customer of responsibility for damage resulting in any of the following:

- Damage resulting from off-road use of the vehicle.
- Damage caused while the driver or passengers were using any controlled substance (drugs) or Alcohol, etc.
- Damage to the truck bed (box), cargo area, tailgate or cab that is the result of overloading, improper loading or failure to secure the load.
- Damage to the interior of the cab or cargo area.
- Mechanical damage resulting from overload or lugging of the vehicle while towing or pulling a load.
- Damage that results from the vehicle being used in the commission of a crime.
- Other damage resulting from willful abuse and serious negligence.
- Damage that results from the failure to comply with the terms of the rental contract.

CDW is intended to cover only normal, unintentional accidental damage that may similarly occur to an individual's own vehicle even when they have taken reasonable precautions to prevent it.

When applied, the deductible is in addition to the CDW fee paid.

Deductibles:		
	Damage Deductible	Overhead Damage Deductible
Cargo Vans & Pickup Trucks	\$ 150	\$ 250
Box Trucks	\$ 0	\$ 250
Trailers & Towing Equipment	\$ 0	\$ 0

COLLISION DAMAGE WAIVER IS A U-HAUL PRODUCT. CDW IS NOT INSURANCE AND IS SEPARATE FROM SAFEMOVE, SAFETOW, SAFESTOR AND SAFESTOR MOBILE. Have questions related to Collision Damage Waiver (CDW)? Contact 1-800-GO-UHAUL



Safemove® ...Protection & Peace of Mind During Your Move

SAFEMOVE®

Safemove® is an excellent protection package specifically designed to protect do-it-yourself customers during their move, and it's conveniently available at a low cost.

With Safemove® you receive the following:

Cargo Protection – Covers damage to your cargo in the U-Haul rental truck resulting from collision, fire, windstorm, and overturn of the U-Haul rental truck with the limits below. Protection is for actual cash value and subject to exclusions. There is a \$100 deductible per occurrence.

Cargo Protection Limits:

	Truck
One-Way Rental	\$ 25,000
In-Town® Rental	\$ 15,000

Medical/Life Protection – Provides you with medical and life protection, in case of an accident (subject to exclusions). Your passengers' protection applies only while they are riding in the cab area of the truck.



Protection Limits:

	Truck Rental
Lessee Loss of Life	\$ 25,000
Passenger Loss of Life	\$ 15,000
Lessee/Passenger Medical	\$ 1,000

Safemove® provides valuable protection and peace of mind at a low cost.



AON CHUBB®

Offered/Sold by 3rd party, Insurance Broker: Aon Reed Stenhouse Inc., not U-Haul.
Insurer: Chubb Insurance Company of Canada. EXCLUSIONS: SEE CERTIFICATE OF INSURANCE

Safetow®... Protection & Peace of Mind While Towing

SAFETOW®

Safetow® is an excellent protection package specifically designed for those who may be moving household goods as well as towing their car. Safetow is offered on all U-Haul® trailers and towing equipment. In addition, motor vehicles, golf carts, riding lawn mowers, ATVs, and motorcycles are covered as vehicles by Safetow.



Protection Limits:

Coverage Amounts

\$ 5,000
\$ 10,000
\$ 15,000
\$ 20,000

Multiple Levels
of Protection for
Your Convenience



Medical/Life Protection – Provides you with medical and life protection, in case of an accident (subject to exclusions). Your passengers' protection applies only while they are riding in the passenger area of the towing vehicle.

Protection Limits:

	Lessee	Passenger
Loss of Life	\$ 10,000	\$ 5,000
Medical	\$ 500	\$ 500

Safetow® provides the following protection:

Towed Property Protection – Provides protection for a vehicle being towed and contents in towed trailer (subject to exclusions), during transportation and resulting from collision, fire or overturn of the U-Haul® auto transport, tow dolly, tow bar or trailer. There is a \$100 deductible per occurrence.



Safetow provides the protection and peace of mind you deserve while towing your vehicle or rented trailer.

SAFETOW®
...A Wise Choice

AON CHUBB®

Offered/Sold by 3rd party, Insurance Broker: Aon Reed Stenhouse Inc., not U-Haul.
Insurer: Chubb Insurance Company of Canada. EXCLUSIONS: SEE CERTIFICATE OF INSURANCE

Safestor® ... Protection & Peace of Mind for Storage Customers

Safestor® Insurance protects your stored belongings from many unforeseen and unexpected losses from natural disasters, weather or other events beyond anyone's control. **Protecting your stored goods from loss is your responsibility.** While U-Haul takes precautions to provide a safe and secure storage environment, we are not responsible for damage or loss to your goods. For that reason, we offer you Safestor, a low-cost storage insurance designed especially for your goods while in a self-storage unit or U-Box container at a U-Haul® self-storage facility*.

Why Get Safestor®? If your belongings are worth storing, then they are worth protecting. Many storage customers are in the process of moving between homes or apartments and therefore may not have a homeowner's, renter's or other insurance policies to protect their goods. And even if they do, these policies often restrict the amount of coverage provided for goods stored away from the customer's primary residence. Safestor offers a choice of four protection levels: \$1,000, \$5,000, \$10,000 and \$20,000 (protection is for actual cash value). **There is no deductible!**

What Does Safestor® Cover? It protects you in case of loss or damage to your goods as a result of many perils, including those pictured. Exclusions: Safestor does not cover theft or mysterious disappearance, however, there is protection for burglary where there is evidence of forced entry and a police report is filed. **Safestor does not cover damage or loss incurred while a U-Box container is at your residence or drop off location.**

Safestor does not specifically provide protection for jewelry, furs, money, artwork, antiques, securities, documents or motorized vehicles. Safestor® does not provide protection for loss resulting from war or climatic conditions like rust or mildew.

To Purchase Safestor®, simply tell your U-Haul representative that you wish to choose Safestor and which level of protection you desire. If you wish to review and discuss, call Aon Reed Stenhouse Inc. at 1-800-661-1069. U-Haul® personnel will itemize Safestor on your rental receipt and collect the Safestor fee in addition to your storage fee. Protection is effective when itemized on your rental receipt and the appropriate fee has been paid. To continue protection, the Safestor fee must accompany your rental payment each month.

*Safestor is not available at all U-Haul dealerships.

Protection Limits:

Coverage Amounts

\$ 1,000
\$ 5,000
\$ 10,000
\$ 20,000

EXCLUSIONS:
SEE YOUR SELF-STORAGE RENTAL AGREEMENT FOR ALL SAFESTOR TERMS AND CONDITIONS.



FIRE



HURRICANE



TORNADO



WIND



VANDALISM



VERMIN



LIGHTNING



SMOKE



EARTHQUAKE



HAIL



BURGLARY**



BUILDING COLLAPSE



EXPLOSION



LEAKING WATER

SAFESTOR®
...A Wise Choice

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Insurer: Chubb Insurance Company of Canada. EXCLUSIONS: SEE CERTIFICATE OF INSURANCE

SAFEHAUL® MOBILE® INSURANCE: Protection & Peace of Mind for U-Box® Shipping

Shipping a U-Box® container?

Safehaul® Insurance protects your belongings from damage or loss while being shipped one-way. Damage or loss caused by events that are beyond anyone's control can occur at any time. And while U-Haul takes precautions to carefully ship your U-Box container(s), U-Haul is not responsible for damage or loss to your items in transit. For that reason, we offer Safehaul Insurance, an affordable option specifically designed to protect the possessions of U-Box customers while shipping from one place to another.

Why Should I Purchase Safehaul® Insurance?

Protection of your possessions from damage or loss is your responsibility. This optional coverage is primary to your homeowner/renter insurance policy in case of loss or damage to goods while in transit in your U-Box container(s). That means Safehaul Insurance pays first! Coverage begins when the shipping company picks up the loaded U-Box container from the originating U-Box facility and ceases when the U-Box container has been delivered at the destination U-Box facility. **Safehaul Insurance does not cover damage or loss incurred while the U-Box container is at your residence or drop off location.** Check with your homeowner/renter insurance agent for coverage in place of or available while your U-Box container is in your possession. Damage or loss caused by improper packing/shifting during transit or intentional acts is not covered.

Safehaul Insurance does not cover: money, credit cards, other securities, bills, property deeds, stamps, jewelry, watches, furs, precious stones, art, antiques, or motorized vehicles. **See Certificate of Coverage for full details.***

How Do I Purchase Safehaul® Insurance?

When you make your reservation tell your representative that you want the security of Safehaul Insurance, including the amount of protection you need. If you would like to speak to an Aon Reed Stenhouse Inc. representative, please call 800-661-1069. It's that easy!

Protection Limits:

Coverage Amounts

\$ 1,000
\$ 5,000
\$ 10,000
\$ 20,000

Safestor Mobile® Insurance is not liability insurance and is optional if you can provide proof of coverage for your possessions. Safestor Mobile Insurance coverage is underwritten by Chubb Insurance Company of Canada and administered by Aon Reed Stenhouse Inc. Protection is provided on an Actual Cash Value basis.

What Does Safehaul® Insurance Cover?



FIRE



HURRICANE



TORNADO



WIND



VANDALISM



VERMIN



LIGHTNING



SMOKE



EARTHQUAKE



HAIL



BURGLARY**

BUILDING
COLLAPSE

EXPLOSION

LEAKING
WATER

*This is a summary only of Safehaul Insurance coverage. The specific terms, conditions, and exclusions thereof are subject to all provisions, limitations, and exclusions contained in the policy issued by Repwest Insurance Company.

**There must be visible signs of forced entry and a police report must be filed.

Frequently Asked Questions...

About Collision Damage Waiver

Am I responsible if I damage U-Haul® rental trucks/trailers?

If you decline Collision Damage Waiver, you're responsible for all damage to the rental trucks/trailers up to their full replacement value and other damages, including any lost rental revenue. By selecting Collision Damage Waiver, you may be relieved of responsibility for damage.

Do credit cards cover damage to U-Haul rental trucks/trailers?

Major credit cards do not cover rental trucks or trailers.

Doesn't my personal auto insurance policy cover damage to U-Haul rental trucks/trailers? Auto policies routinely cover damage to rental cars, but most do not cover rental trucks/trailers; especially 6-wheel trucks. And even if they do, there is still the deductible to pay, and the possibility of increased premiums to consider. You should check with your insurance broker to be certain.

About Safestor® Insurance

The purchase of this insurance is not required as a condition of rental. This facility and its employees are not qualified or authorized to evaluate the adequacy of any insurance you may have.

Questions regarding Safestor should be directed to Aon Reed Stenhouse Inc. at 800-661-1069. This insurance is provided under a Master policy issued to this facility by an insurer authorized to write this insurance in the province. Your Renters or Homeowners policy may provide the insurance you need. Check with your insurance broker to determine if your personal property stored at a location other than your home or business is covered.

Program Administrator: Aon Reed Stenhouse Inc. Questions about any of the "Safes" protection packages should be directed to Aon Reed Stenhouse Inc. at 800-661-1069.

In Canada Safestor is underwritten by Chubb Insurance Company of Canada. For claims, please call 800-661-1069.

To report claims visit: [uhaulclaims.com](https://www.uhaulclaims.com)

IMPORTANT NOTICE: By purchasing any Safemove, Safetow, Safestor, or Safehaul® coverages, you acknowledge and agree that the U-Haul Arbitration Agreement applies to any and all disputes concerning those coverages. The U-Haul Arbitration Agreement is available at [uhaul.com/arbitration](https://www.uhaul.com/arbitration) or from your local U-Haul rental center. Safemove, Safestor, Safehaul, and Safetow are **NOT** liability insurance, and each is **OPTIONAL**. In Canada, some portions of these protection packages are underwritten by Chubb Insurance Company of Canada. Customers may have policies that provide similar coverage elements. Check your policies. U-Haul representatives and agents are not qualified to evaluate the adequacy of your policies. Customers may cancel any of the "Safes" protection packages at any time and receive a refund of any applicable unearned premium.